Schuyler (Sky) Coleman

Cyber Resiliency & Disaster Recovery Engineer

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SUMMARY

Cyber resiliency, disaster recovery, and business continuity professional with 10+ years of enterprise IT experience and about 3 years of hands-on disaster recovery, including about 2 years leading DR, BC, and cyber incident response at a Fortune 500 insurer. CompTIA Security+ and CySA+ certified. Skilled at BIA, BCP development, DR testing, tabletop exercises, and coordinated recovery. Builds and runs a multi-agent AI engineering stack with change gates, guardrails, and verification.

SKILLS

Frameworks: NIST SP 800-34, ISO 22301, NIST CSF 2.0 (Respond, Recover), NIST SP 800-61, FFIEC BCM, HSEEP exercise design and after-action reporting

Resiliency: Business Impact Analysis, BCP development, DR testing, RTO/RPO, tabletop exercises, cyber incident response, risk assessments, SIEM monitoring

Infrastructure: Windows and Linux servers, directory services and group policy, virtualization, hyperconverged infrastructure, backup and restore, public cloud

Operations: Endpoint and patch management at scale, mobile device management, firewalls and VPN, PKI, IAM and MFA, ITSM ticketing and event correlation

Automation and AI: Scripting and automation; multi-agent AI orchestration with guardrail hooks, cross-model review, and verification gates

Certifications: CompTIA Security+, CompTIA CySA+, CompTIA Security Analytics Professional (CSAP) (all active through Aug 2027, verifiable on Credly)

EXPERIENCE

The Hartford (via Rose International) — Apr 2024 - Dec 2025 (contract)

Cyber / Disaster Recovery and Resiliency Engineer

- Led disaster recovery exercises and resiliency simulations across production and DR environments, aligned with compliance and resiliency requirements.
- Supported cyber incident response: containment actions, forensic artifact collection, and coordinated recovery of business-critical services.
- Drove the Business Continuity Management lifecycle: Business Impact Analysis, risk assessments, and recovery prioritization for critical business functions.
- Built and maintained Business Continuity Plans and recovery documentation aligned with enterprise RTO and RPO targets.
- Partnered with business units and IT owners on tabletop exercises, resiliency assessments, and post-DR validation.
- Wrote findings reports with recommended improvements, and delivered documentation and training that strengthened resiliency culture.

Charter Communications / Spectrum — Oct 2023 - Mar 2024 (contract)

System Administrator

- Patched and monitored servers through an enterprise endpoint management platform spanning 10,000+ servers, on a team that owned 4,000+ Windows servers.
- Supported and administered virtualization platforms; deployed, configured, and maintained Windows servers.
- Worked alerts, vendor hardware and OS fixes, and server decommissioning with application, data center, and database teams.

Inlivian Housing Authority — Jun 2023 - Oct 2023

System Administrator

- One of a team of 4 supporting 45 sites for network and endpoint troubleshooting.
- Ran IAM and access-control provisioning; administered firewalls, network hardware, and the intranet.
- Installed and serviced access control, intrusion alarms, and CCTV. Administered cloud email and collaboration security policies and voice.

Internet Services Corporation Mar 2022 - May 2023

Systems and Network Administrator

- Deployed enterprise switches, routers, and firewalls; engineered IPsec tunnels for multiple remote locations.
- Ran server administration, backups, and disaster recovery on a backup appliance (directory, DNS, web, clustering, virtualization).
- Built production VMs on hyperconverged infrastructure, managed PKI certificates for web, VPN, and virtual servers, and audited systems for policy compliance.

University of North Carolina Jul 2017 - Feb 2022

Systems Administrator

- Implemented site-wide multi-factor authentication and mobile device management.
- Managed directory security groups, group policy, OUs, and domain controllers; automated patch deployment.
- Ran the virtualization environment, and monitored firewalls, VPN gateways, intrusion detection, and the SIEM.
- Supported replay and A/V systems for UNC Basketball and Football game days.

STEM Bus USA (Google, Micron) May 2016 - Jul 2017

System Administrator

- Engineered infrastructure and endpoints at 4 Charlotte locations for a K-12 technology camp; supervised 12+ staff and 50+ participants.

Carolina Ticket Office Aug 2015 - May 2016

Call Center Technician

- Resolved password, software, and TCP/IP issues and documented every call in the ticketing system.

EDUCATION

University of North Carolina at Chapel Hill, Bachelor's degree, Communications (Media and Production), 2017

References and a recommendation letter available on request.